Warranty Conditions

BIGTOP Shades warrants that each part of this product will be free from defects in material and workmanship for a two (2) year period from date of purchase.....

This warranty is void:

- If product is used under other than normal use and maintenance conditions.
- If the product is modified or altered.
- If product is subject to abuse or neglect.
- If product damage is accidental or deliberate or caused by rain, wind or other forces of nature.
- If product use does not conform to product instructions.
- If product is repaired by someone other than BIGTOP Shades or its authorized representative.

The sole obligation of BIGTOP Shades under this warranty or any other legal obligation, with respect to the product, is repair or replacement, by BIGTOP Shades or its authorized representative, of the missing or defective parts causing malfunction with new parts after review and examination by BIGTOP Shades.

Under no circumstances will the retail customer, user, authorized representative or other person be entitled to any direct, special, indirect, consequential or exemplary damages for breach of contract or otherwise. Under no circumstances will any person be entitled to a sum greater than purchase price of the malfunctioning part.

No BIGTOP Shades authorized representative or person other than an officer of BIGTOP Shades may extend or modify this warranty. There are no other warranties from either BIGTOP Shades or its representatives which extend the face of this warranty. All other warranties, expressed or implied, including the warranties of merchantability, fitness for a particular purpose and fitness for use are excluded.

Please contact BIGTOP Shades for specific shipping instructions before returning any part. All shipping costs must be pre-paid. BIGTOP Shades will not be responsible for any products damaged in transit.

Replacement Parts Guide



Guide	Part Name	Part Number
Α	Dome Cap ONLY	BTSP/A
В	Foot Pad	BTSP/B
C	Inner Leg with Foot Pad	BTSP/C
D	Floating Mount Bracket	BTSP/D
E	Truss Joint, Washer, Bolt and Nut	BTSP/E
F	Truss Joint, Washer, Bolt and Nut	BTSP/F
G	Fixed Outer Leg Bracket (2-way)	BTSP/G
Н	Slider Bracket (2-way) with ring, spindle, etc.	BTSP/H
1	Outer Leg	BTSP/I
J	Upper Peak Bracket (4-way)	BTSP/J
K	Lower Peak Bracket (4-way)	BTSP/K
L	Peak Pole with Dome Cap	BTSP/L
M	Pole Support with Adjustable Dial	BTSP/M
N	Leg Adjustment Pull Pin	BTSP/N
0	Truss Bar Set 2 Pce w/ Joiner	BTSP/0
Q	*10x20 only - 10x20 Outer Leg Bracket (3-way)	BTSP/Q
R	*10x20 only - 10x20 Slider Bracket (3-way)	BTSP/R

Please call your BIGTOP Shades Customer Service Representative

Tel: **02 9428 3377** Free Call **1800 331 722**

Email: info@bigtopshades.com.au